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\*LIMITED TO MATTERS  
AND PROCEEDINGS BEFORE  
FEDERAL COURTS & AGENCIES  
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November 21, 2001

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Commissioner for Patents  
Washington, D.C. 20231

Art Unit 2176

Re: U.S. Non-Provisional Utility Patent Application  
Appl. No. 09/848,437; Filed: May 4, 2001  
For: **System, Method, and Computer Program**  
**Product for Knowledge Management**  
Inventors: Blair *et al.*  
Our Ref: 1531.015000H (*as amended*)

Sir:

Transmitted herewith for appropriate action are the following documents:

1. Request for Corrected Filing Receipt;
2. Red-lined photocopy of Filing Receipt; and
3. One return postcard.

It is respectfully requested that the attached postcard be stamped with the date of filing of these documents, and that it be returned to our courier. In the event that extensions of time are necessary to prevent abandonment of this patent application, then such extensions of time are hereby petitioned.

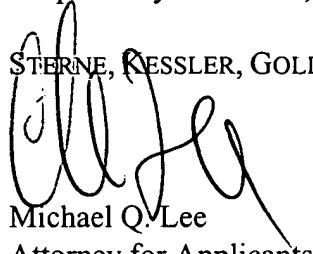
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Commissioner for Patents  
November 21, 2001  
Page 2

The U.S. Patent and Trademark Office is hereby authorized to charge any fee deficiency, or credit any overpayment, to our Deposit Account No. 19-0036. A duplicate copy of this letter is enclosed.

Respectfully submitted,

STERNE, KESSLER, GOLDSTEIN & FOX P.L.L.C.



Michael Q. Lee  
Attorney for Applicants  
Registration No. 35,239

Enclosures

MQL/sjc  
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SKGF Rev. 11/01/01 mac



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Blair *et al.*

Appl. No. 09/848,437

Filed: May 4, 2001

For: **System, Method and Computer  
Program Product for Knowledge  
Management**

Confirmation No. 7818

Art Unit: 2176

Examiner: *(to be assigned)*

Atty. Docket: 1531.015000H  
*(as amended)*

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**Request for Corrected Official Filing Receipt**

Commissioner for Patents  
Washington, D.C. 20231

Attn: Office of Initial Patent  
Examination's Customer  
Service Center

Sir:

Applicants hereby request that a corrected Official Filing Receipt be issued and sent to the undersigned representative. Specifically, the following corrections to the Official Filing Receipt are requested:

***In the Applicants Section***

In line 2, please delete "Sunnyvale" and insert therein -- San Jose --; and

In line 6, please delete "Sunnyvale" and insert therein -- Mountain View --.

In support of the above request, a photocopy of the instant Official Filing Receipt is enclosed with the corrections noted in red. It is requested that a corrected Official Filing Receipt be issued, and sent to the undersigned at the earliest possible time.

Respectfully submitted,

SPERNE, KESSLER, GOLDSTEIN & FOX P.L.L.C.

  
Michael Q. Lee

Attorney for Applicants  
Registration No. 35,239

Date: 11/21/01

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WASHINGTON, D.C. 20231  
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APPLICATION NUMBER	FILING DATE	GRP ART UNIT	FIL FEE REC'D	ATTY.DOCKET.NO	DRAWINGS	TOT CLAIMS	IND CLAIMS
09/848,437	05/04/2001	2176	420	1531.015000H	38	14	1

CONFIRMATION NO. 7818

26111  
STERNE, KESSLER, GOLDSTEIN & FOX PLLC  
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WASHINGTON, DC 20005-3934

UPDATED FILING RECEIPT



\*OC000000006873831\*

Date Mailed: 10/09/2001

Receipt is acknowledged of this nonprovisional Patent Application. It will be considered in its order and you will be notified as to the results of the examination. Be sure to provide the U.S. APPLICATION NUMBER, FILING DATE, NAME OF APPLICANT, and TITLE OF INVENTION when inquiring about this application. Fees transmitted by check or draft are subject to collection. Please verify the accuracy of the data presented on this receipt. If an error is noted on this Filing Receipt, please write to the Office of Initial Patent Examination's Customer Service Center. Please provide a copy of this Filing Receipt with the changes noted thereon. If you received a "Notice to File Missing Parts" for this application, please submit any corrections to this Filing Receipt with your reply to the Notice. When the USPTO processes the reply to the Notice, the USPTO will generate another Filing Receipt incorporating the requested corrections (if appropriate).

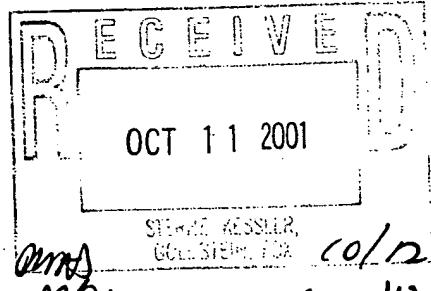
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Domestic Priority data as claimed by applicant

THIS APPLICATION IS A CIP OF 08/921,369 08/29/1997  
WHICH IS A CIP OF 08/867,392 06/02/1997 PAT 5,991,751



Foreign Applications

If Required, Foreign Filing License Granted 06/29/2001

Projected Publication Date: 01/17/2002

Non-Publication Request: No

Early Publication Request: No

\*\* SMALL ENTITY \*\*

Title

System, method, and computer program product for knowledge management

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